



# OASIS | VISION®

## PRODUCT CATALOG



844.820.8940

[customerservice@oasismedical.com](mailto:customerservice@oasismedical.com)

[oasismedical.com](http://oasismedical.com)

# QUALITY ASSURANCE WORLDWIDE

**The OASIS® Medical Quality System is structured to meet the requirements of the Food and Drug Administration (FDA) Quality System Regulations. OASIS® Medical is registered with the FDA as a:**

- Medical Device Establishment - OASIS® Quality System complies with the Code of Federal Regulations (21 CFR §820)
- Drug Establishment - OASIS® Quality System complies with the Code of Federal Regulations (21 CFR §211)

**The OASIS® Medical Quality Management System is certified by DQS Medizinprodukte GmbH to EN ISO 13485:2016, Medical Device Single Audit Program (MDSAP) and meets the requirements of Annex II - Excluding Section 4, of Council Directive 93/42/EEC and Directive 2026/607 concerning medical devices for applying the CE marking to products:**

## CE Marked Product Lines



Lacrimal Plug (SOFT PLUG® Silicone Punctum Plugs (Pen-Style Inserters is pending CE mark), SOFT PLUG® Extended Duration Plugs, SOFT PLUG® Extended Duration 180 Canalicular Plugs, FORM FIT® Hydrogel Canalicular Plug)

Disposable Microsurgical Instruments  
Microsurgical Knives (PremierEdge® Microsurgical Knives)  
HPMC Viscoelastics (VISCO SHIELD® HPMC Viscoelastic)  
PVA Foam Spears  
Iris Expander (OASIS® Iris Expander)  
Collagen Corneal Shield (SOFT SHIELD® Collagen Shields)


## 3 WAYS TO ORDER:

1. Call: (844) 820-8940
2. Email: [customerservice@oasismedical.com](mailto:customerservice@oasismedical.com)
3. Register online: [www.myoasis360.com](http://www.myoasis360.com)

### Ask your OASIS Representative about The OASIS ECP Channel

This channel is a dedicated educational resource for understanding dry eye, punctal plugs, MGD, diagnostics, and contains ECP pearls. Videos are presented by guest speakers who share their first-hand experience on what is working and what isn't working for the benefit of the ECP Community serving Dry Eye Patients.

### Featured Videos



Guest Presenter: Jason Flores, OD


#### Reimbursements

Title: Solving for the Dry Eye Equ...

57:24

20 DAYS AGO

Jason Flores OD, Solving for the...



Guest Presenter: John Lahr, OD


#### Reimbursements

Title: Coding, Billing, and Reimbursement Updates (New Insights for 2025)

1:04:01

2 MONTHS AGO

John Lahr OD, Coding, Billing, a...



Guest Presenter: Paul Karpecki, OD, FAAC

#### Punctal Plugs

Title: Punctal Occlusion - Expand Your Knowledge, Your Protocols, and Your Practice

1:04:45

2 MONTHS AGO

Paul Karpecki OD FAAC, Punct...

### Punctal Plug Options



Up to 5 days  
**COLLAGEN PLUGS**

Short-Term



Up to 3 months  
**EXTENDED DURATION 180**

Medium-Term



Up to 6 months  
**EXTENDED DURATION 180-T TAPERED**

Medium-Term



Up to 6 months  
**EXTENDED DURATION 180-T TAPERED**

Medium-Term



**FORM FIT® HYDROGEL PLUGS**

Long-Term



**SILICONE PLUGS**

Long-Term



SCAN HERE TO VIEW THE OASIS PUNCTAL PLUG RESOURCE PAGE

#### Reimbursement Info Videos

- The ECP Workshop Video: John Lahr CO, Coding, Billing, and Reimbursement Updates for 2024. Presented by John Lahr OD FAAC (New Insights for 2025)

#### Punctal Plug “How To” Videos

- The ECP Workshop Video: Paul Karpecki OD, FAAC, Punctal Occlusion - Expand Your Knowledge, Your Protocols, and Your Practice

#### Patient Education Videos

- What is Dry Eye?
- VLOG: Patient's Journey with Punctal Plugs

Easily identify information that may be helpful with supporting the implementation of punctal occlusion in your practice today.

# MY OASIS™ RESOURCE CENTER

If your practice is seeking alternative ways to bring vision care solutions that can make a difference to your dry eye sufferers, then OASIS would like to introduce to your practice the MY OASIS Platform.

My OASIS platform was developed for practices to support the expansion of their services through continuity of care. This automated platform provides a customized storefront, the ability to bridge and engage with your patient community, all while bringing the convenience of at-home delivery on recurring or non-recurring basis. Let the platform tools be your website marketing. Let your practice's key person reach new members and build your vision care/dry eye community, prevent drop off, and bring in supplemental income. MY OASIS cyber platform diversifies your outreach, which broadens your growth potential. It supports communication, connection to nurture relationships, and the ability to gain new actionable insights.

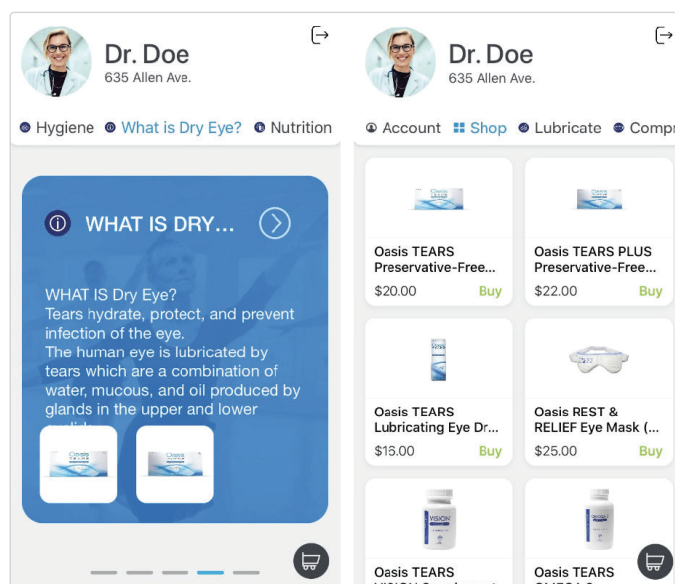
## FOR THE DOCTOR, MY OASIS IS:

- A convenient approach to customizing and delivering a daily eye care regimen with OASIS solutions.
- Access to eye care products that make a difference through a custom OASIS® store-front. Invite your members to easily place orders remotely with your unique code (recurring order option available).
- The ability to invite members to learn through the educational information offered covering lubricating eye drops, eye lid hygiene and maintenance, how to use them, and more.
- Access to tools that display your practice's growth, patient retention, and at-home care compliance.




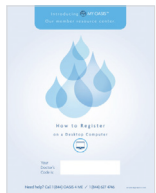



## FOR THE CONSUMER/DRY EYE SUFFERER, MY OASIS IS:

- Well being because of access to your at-home care.
- Consumers with dry eye are seeking a vision care provider that is committed to their eye care. MY OASIS puts your practice in the palm of your patient's hand.
- Having a resource center where they can learn about dry eye and educate themselves on their treatment options.
- Convenience of ordering their doctor recommended solutions from home.
- The ease of setting their at-home care on a scheduled shipment.
- The ability to stay up to date on new products and services.



# MY OASIS MARKETING MATERIALS

OASIS provides a broad mix of informational materials in the form of brochures, posters, and videos for use in your practice and to distribute to your consumers/patients as new members join your community.

Ref #	Product Name	
LIT-MOL-RegM	My OASIS How to Register on a Smart Phone/ Tablet Booklet	
LIT-MOL-RegD	My OASIS How to Register on a Desktop Computer Booklet	
LIT-MOL-PC	My OASIS Member Registration Postcard	
LIT-MOL-WC	My OASIS Member Registration Wall Chart	
LIT-OTC-MORX	My OASIS Doctor Recommendation Pad	

# OASIS TEARS®

## LUBRICANT EYE DROPS



### RELIEF FOR DRY EYES

Oasis TEARS® Lubricant Eye Drops' proprietary formulation soothes, lubricates, and relieves burning, irritation, dryness, and other symptoms related to dry eye. Oasis TEARS® line of dry eye relief products are available through eye care professionals and not available in major retail stores. Oasis TEARS is an over-the-counter lubricant eye drop.

### DETAILS

- Dry eye relief
- Moistening, lubrication and comfort
- For use as needed
- 3 treatment options
- Single use containers or multi-use bottle

Ask how Oasis can support your practice with dry eye solutions implementation and staff training. NOT AVAILABLE FOR EXPORT.

Ref #	Product Name	Description	Qty Per Carton
OT6500	Oasis TEARS PF Plus	Preservative-free, 0.34 fl. oz. (10ml) bottle	20 bottles
OT6400	Oasis TEARS PF	Preservative-free, 0.34 fl. oz. (10ml) bottle	20 bottles
OT6100	Oasis TEARS	Preservative-free, 30 single-use containers	45 bottles
OT6200	Oasis TEARS PLUS	Preservative-free, 30 single-use containers	45 bottles
OT6310	Oasis TEARS	With a mild preservative, 0.34 fl. oz. (10ml) bottle	20 bottles



# OASIS REST & RELIEF®

## HOT & COLD EYE MASK



LUBRICANT DROPS & COMPRESS

### RELIEF FOR DRY EYES

Oasis REST & RELIEF provides heat therapy for the relief of dry eye symptoms. Use as directed.

### PRODUCT FEATURES

- Temperature retaining beads that conform to the body in a soft knit cloth mask for maximum comfort
- Adjustable strap for comfortable compression
- Washable cover

Ref #	Product Name	Description	Qty Per Carton
OM8000	Oasis REST & RELIEF EYE MASK	Eye mask for hot and cold use, 1 mask and 1 mask cover per box	24 Masks
OM8001	Oasis REST & RELIEF EYE MASK Cover	Eye mask cover, 1 mask cover	1 Mask Cover



# OASIS LID & LASH®

## EYELID & LASH CLEANSING PADS



### DAILY LID & LASH HYGIENE

Oasis TEARS Oasis LID & LASH + tea tree oil cleanses and hydrates eyelids and lashes with our new gentle tea tree formulation to maintain eyelid and lash appearance. Our soft pads gently remove eye debris and dust particles to cleanse delicate skin around your eyes. Leave on to air-dry smooth for a refreshing experience of clean with tea tree.

### DETAILS

- Gentle for daily use
- Paraben Free
- 60 cleansing pads



Ref #	Product Name	Description	Qty Per Carton
OT7300	Oasis TEARS Oasis LID & LASH + tea tree oil	Eyelid and lash cleansing pad, 60 pre-soaked pads	24 Jars

# OASIS TEARS

## HYPOCHLOROUS®

### EYELID CLEANSING SPRAY

### RELIEF FOR DRY EYES

Oasis TEARS HYPOCHLOROUS is a gentle, non-toxic and natural antimicrobial formula for use daily on eyelids and lashes. Oasis TEARS HYPOCHLOROUS contains Hypochlorous Acid a known antimicrobial, which serves to inhibit the growth of microorganisms. Hypochlorous Acid cleanses irritated eyelids of bioburden. This natural antimicrobial can be sprayed directly on closed eyelids to soothe them from irritation. The no-rinse spray can air-dry on to manage bioburden.

### DETAILS

- Gentle for daily use
- .012% Hypochlorous Acid
- Natural Antimicrobial



Ref #	Product Name	Description	Qty Per Carton
OT7400	Oasis TEARS HYPOCHLOROUS Spray	Eyelid and lash cleansing spray, 1.86 fl. oz. (55ml) bottle	20 bottles

# OASIS TEARS OMEGA<sup>®</sup> 3

## DIETARY SUPPLEMENT

### Oasis TEARS OMEGA<sup>®</sup> 3

Oasis TEARS OMEGA 3 uses proprietary methods to remove toxins and metals for highest purity, plus an additional process to enhance the concentration of EPA and DHA.

#### DETAILS

- Tryglyceride form
- Total DHA & EPA 1000mg per softgel
  - DHA 429mg per softgel\*\*
  - EPA 571mg per softgel\*\*
- 90 softgels = 3 softgels per serving
- Natural lemon flavor added
- No fish taste

Ref #	Product Name	Description	Qty Per Carton
ON3000	Oasis TEARS OMEGA 3	Dietary Supplement	12 Bottles



# OASIS TEARS VISION<sup>®</sup>

## DIETARY SUPPLEMENT

### Oasis TEARS VISION<sup>®</sup>

Oasis TEARS VISION's patent pending formulation supports dietary supplementation for general eye health.

#### DETAILS

- Patent pending formulation
- Maqui Berry (30mg)
- Astaxanthin (6mg)
- Zeaxanthin (5mg)
- Lutein (25mg)
- DHA (200mg)
- Small softgel capsule
- 30 softgels = 1 softgel per serving

Ref #	Product Name	Description	Qty Per Carton
ON3010	Oasis TEARS VISION	Dietary Supplement	12 Bottles



Oasis TEARS OMEGA 3 and Oasis TEARS VISION are free from \*gluten, \*dairy, and made with NON-GMO ingredients. Oasis TEARS OMEGA 3 and Oasis TEARS VISION are produced in a NSF, FDA Registered, and Inspected Facility. \*Oasis TEARS OMEGA 3 and Oasis TEARS VISION are produced in a facility that processes other ingredients that may contain these allergens.

# DRY EYE RELIEF KITS

## OASIS DRY EYE RELIEF KIT 1: K-DEKITS-003



Product Name	Description	Dimensions	Qty Per Bag
Oasis TEARS PF Plus	Preservative-free eye drops		1 bottle
Oasis TEARS Oasis LID & LASH + tea tree oil	Eyelid and lash cleansing pad, 60 pre-soaked pads		1 jar
Oasis REST & RELIEF EYE MASK	Eye mask for hot and cold use		1 mask and 1 mask cover
OASIS Dry Eye Kitting Bag	Fabric Bag with Zipper	9 x 3 x 6.5	1 bag

## OASIS DRY EYE RELIEF KIT 2: K-DEKITS-004



Product Name	Description	Dimensions	Qty Per Bag
Oasis TEARS PF Plus	Preservative-free eye drops		1 bottle
Oasis TEARS Oasis LID & LASH + tea tree oil	Eyelid and lash cleansing pad, 60 pre-soaked pads		1 jar
Oasis REST & RELIEF EYE MASK	Eye mask for hot and cold use		1 mask and 1 mask cover
Oasis TEARS OMEGA 3	Dietary Supplement, 90 Softgels		1 bottle
OASIS Dry Eye Kitting Bag	Fabric Bag with Zipper	9 x 3 x 6.5	1 bag

OASIS DRY EYE RELIEF KIT 3: K-DEKITS-005



Product Name	Description	Dimensions	Qty Per Bag
Oasis TEARS PF	Preservative-free eye drops		1 bottle
Oasis TEARS HYPOCHLOROUS Spray	Eyelid and lash cleansing spray		1 bottle
Oasis REST & RELIEF EYE MASK	Eye mask for hot and cold use		1 mask and 1 mask cover
OASIS Dry Eye Kitting Bag	Fabric Bag with Zipper	9 x 3 x 6.5	1 bag

CONTACT US TO CREATE A CUSTOM VISION CARE KIT



Pick from our OTC line of dry eye solutions to create your practice's custom pre-op and post-op kits using a choice of canvas bag or box with insert. Dimensions are approximate.

Ref #	Product Name	Description	Dimensions
S7100	OASIS Dry Eye Kitting Bag	Fabric Bag with Zipper	9 x 3 x 6.5
S8100	Oasis TEARS Box	Box without Insert	11 x 8 x 3

# OASIS FORM FIT<sup>®</sup>

## HYDROGEL CANALICULAR PLUGS



### LONG TERM OCCLUSION

FORM FIT is truly a one size plug solution. Once inserted into the canaliculus, FORM FIT hydrates in approximately 10 minutes. As it hydrates, FORM FIT increases in size until it completely fills the vertical canalicular cavity.

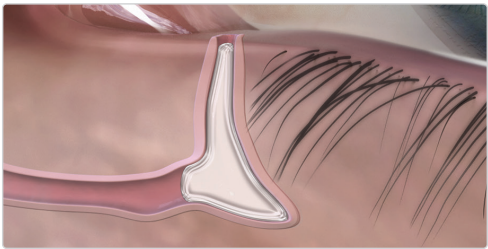
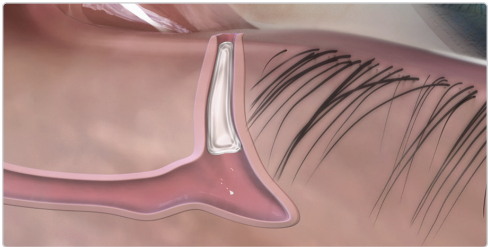
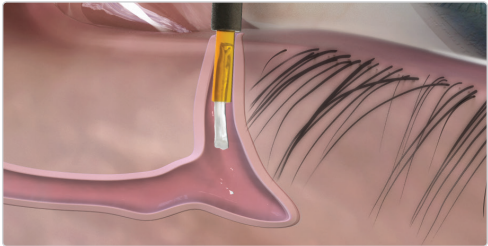
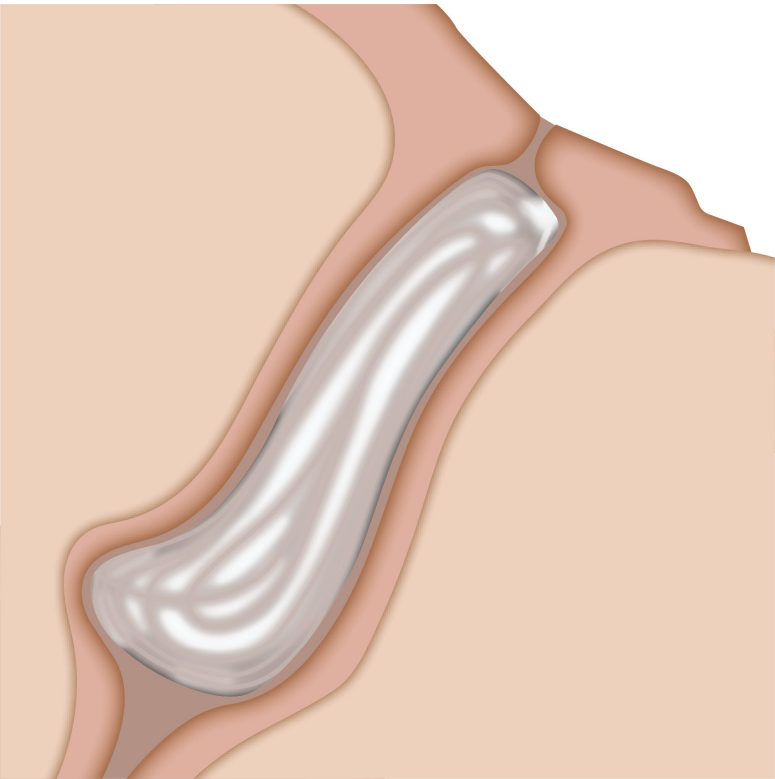
### HOW IT WORKS

FORM FIT is made of a safe and biocompatible hydrogel material that expands into a soft, pliable, gelatinous material when it contacts tear film. FORM FIT securely conforms to the vertical canaliculus so there is no need for a cap on the end of the plug. This greatly increases patient comfort and decreases foreign body sensation.

### DETAILS

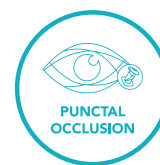
- Hydrates in approximately 10 minutes
- Easily removed via irrigation of the tear duct
- Biocompatible, no foreign body sensation
- Sterile
- Conveniently pre-loaded in inserter
- 0.3mm, one size fits all

Ref #	Product Name	Qty Per Box	Diameter
6303	FORM FIT Hydrogel Canalicular Plug	10pk	0.3mm
6303-T	FORM FIT Hydrogel Canalicular Plug	2pk	0.3mm



# OASIS SOFT PLUG®

## SILICONE PUNCTUM PLUGS



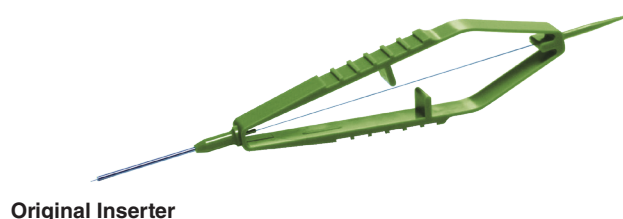
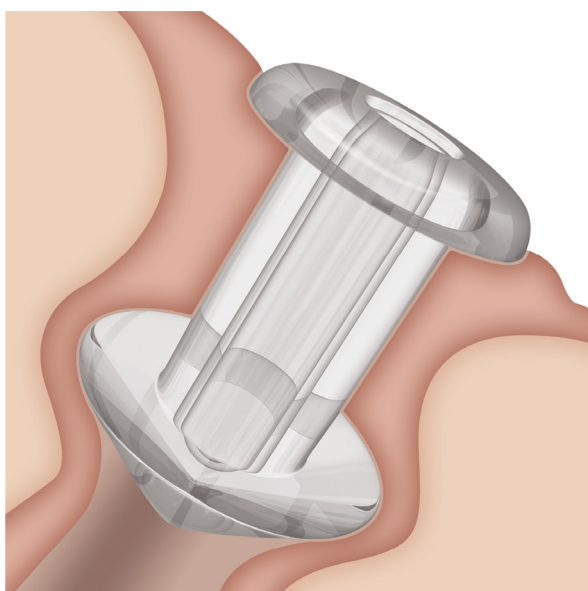
### LONG TERM OCCLUSION

The distinctive low-profile cap combined with a softer, flexible silicone maximizes patient comfort. Now available with two inserter options. SOFT PLUG Silicone Punctum Plugs are removable with forceps per instruction for use.

### DETAILS

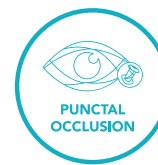
- NEW Pen-Style Inserter with dilator tip - 2pks, 6pks
- Original Inserter with dilator tip - 2pks, 6pks, 20pks
- Sterile, preloaded on inserter in 2-pack or 6-pack dispenser box
- Low-profile cap intended to reduce dislocation
- Economy pack includes 20 plugs and two non-sterile inserters. Holders equipped with an alignment slot for quick loading

Original Inserter Ref #		Product Name	Qty Per Box	Diameter
6610		SOFT PLUG Silicone, Preloaded, Micro	2pk	0.4mm
6611		SOFT PLUG Silicone, Preloaded, Mini	2pk	0.5mm
6612		SOFT PLUG Silicone, Preloaded, Petite	2pk	0.6mm
6613		SOFT PLUG Silicone, Preloaded, Small	2pk	0.7mm
6614		SOFT PLUG Silicone, Preloaded, Medium	2pk	0.8mm
Original Inserter Ref #	Pen-Style Inserter Ref #	Product Name	Qty Per Box	Diameter
6610-D	NEW! 7710-D	SOFT PLUG Silicone, Preloaded, Micro	6pk	0.4mm
6611-D	NEW! 7711-D	SOFT PLUG Silicone, Preloaded, Mini	6pk	0.5mm
6612-D	NEW! 7712-D	SOFT PLUG Silicone, Preloaded, Petite	6pk	0.6mm
6613-D	NEW! 7713-D	SOFT PLUG Silicone, Preloaded, Small	6pk	0.7mm
6614-D	NEW! 7714-D	SOFT PLUG Silicone, Preloaded, Medium	6pk	0.8mm
Original Inserter Ref #		Product Name	Qty Per Box	Diameter
6610-EP		SOFT PLUG Silicone, Economy Pack, Micro	20pk	0.4mm
6611-EP		SOFT PLUG Silicone, Economy Pack, Mini	20pk	0.5mm
6612-EP		SOFT PLUG Silicone, Economy Pack, Petite	20pk	0.6mm
6613-EP		SOFT PLUG Silicone, Economy Pack, Small	20pk	0.7mm
6614-EP		SOFT PLUG Silicone, Economy Pack, Medium	20pk	0.8mm



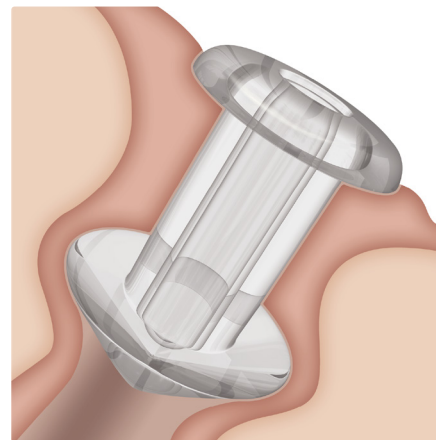
# SOFT PLUG®

SILICONE PUNCTUM PLUG, FLOW CONTROL



## LONG TERM OCCLUSION WITH PARTIAL DRAINAGE

The distinctive low-profile cap combined with a softer, flexible silicone maximizes patient comfort. The inserter minimizes potential for accidental release of the plug. Plug is designed with a center channel allowing for partial tear flow. SOFT PLUG Flow Control Plugs are removable with forceps (per instruction for use).



### DETAILS

- Available in 1pk and 2pks
- Silicone
- Sterile, preloaded on inserter
- For partial occlusion with limited tear drainage

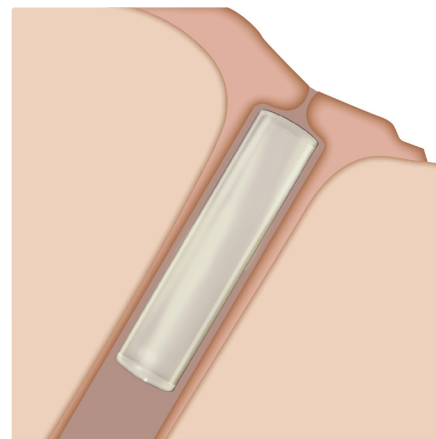
Ref #	Product Name	Qty Per Box	Diameter
6612-FC	SOFT PLUG Flow Control, Preloaded, Petite	2pk	0.6mm
6613-FC	SOFT PLUG Flow Control, Preloaded, Small	2pk	0.7mm
6614-FC	SOFT PLUG Flow Control, Preloaded, Medium	2pk	0.8mm

# SOFT PLUG®

COLLAGEN INTRACANALICULAR PLUGS

## TEMPORARY OCCLUSION

The Collagen Plugs have a smooth proprietary finish that simplifies insertion of the plug. Collagen Plugs are ideal for short-term, diagnostic, and post-surgical occlusion.



### DETAILS

- Degradable material lasts 2-5 days
- Proprietary finish simplifies insertion
- Evaluate patient acceptance
- 2mm length
- Sterile
- Insert with forcep

Ref #	Product Name	Qty Per Box	Diameter
6502	SOFT PLUG Collagen Intracanalicular Plug	60pk	0.2mm
6503	SOFT PLUG Collagen Intracanalicular Plug	60pk	0.3mm
6504	SOFT PLUG Collagen Intracanalicular Plug	60pk	0.4mm

# SOFT PLUG®

## EXTENDED DURATION PLUGS



### MEDIUM TERM OCCLUSION FOR UP TO 3 OR 6 MONTHS

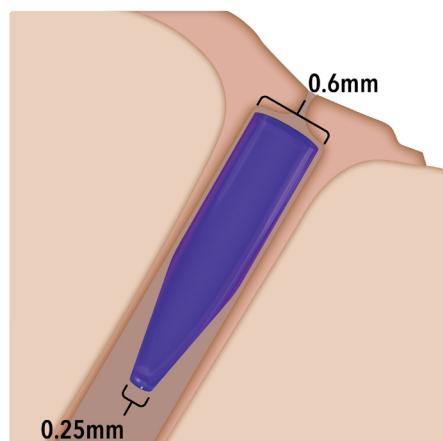
SOFT PLUG Extended Duration Punctum Plugs are degradable canalicular occluders that are an effective option for transient dry eye symptoms before or after surgery, seasonally, etc. and for patients seeking to experience non-permanent options of punctal occlusion.

#### DETAILS

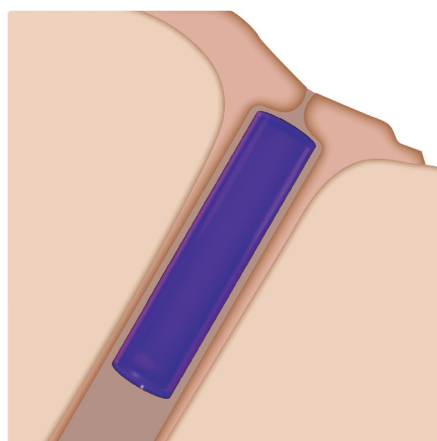
- Pre and post-surgical use
- Sterile
- Insert with forceps
- 2mm length

Ref #	Product Name	Qty Per Box	Diameter
6203-A	SOFT PLUG Extended Duration 180 Canalicular Plug	20pk	0.3mm
6204-A	SOFT PLUG Extended Duration 180 Canalicular Plug	20pk	0.4mm
6205-A	SOFT PLUG Extended Duration 180 Canalicular Plug	20pk	0.5mm
6203	SOFT PLUG Extended Duration 180 Canalicular Plug	40pk	0.3mm
6204	SOFT PLUG Extended Duration 180 Canalicular Plug	40pk	0.4mm
6205	SOFT PLUG Extended Duration 180 Canalicular Plug	40pk	0.5mm
6200V	SOFT PLUG Extended Duration 180 Canalicular Plug Variety Pack	20pk	3 pair 0.3mm, 4 pair 0.4mm, 3 pair 0.5mm
6402-A	SOFT PLUG Extended Duration Plug	20pk	0.2mm
6403-A	SOFT PLUG Extended Duration Plug	20pk	0.3mm
6404-A	SOFT PLUG Extended Duration Plug	20pk	0.4mm
6405-A	SOFT PLUG Extended Duration Plug	20pk	0.5mm
6402	SOFT PLUG Extended Duration Plug	40pk	0.2mm
6403	SOFT PLUG Extended Duration Plug	40pk	0.3mm
6404	SOFT PLUG Extended Duration Plug	40pk	0.4mm
6405	SOFT PLUG Extended Duration Plug	40pk	0.5mm
6400V	SOFT PLUG Extended Duration Plug, Variety Pack	20pk	1 pair 0.2mm, 3 pair 0.3mm, 4 pair 0.4mm, 2 pair 0.5mm

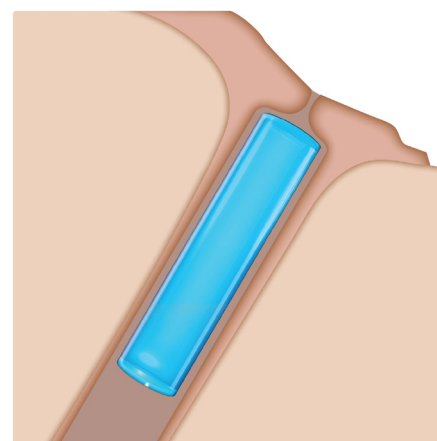
**Soft Plug®**  
**Extended Duration 180-T**  
**Tapered Canalicular Plug**  
**Up to 180 days**



**Soft Plug®**  
**Extended Duration 180**  
**Canalicular Plug**  
**Up to 180 days**



**Soft Plug®**  
**Extended Duration Plug**  
**Up to 90 days**



## ACCESSORIES &amp; DRY EYE DIAGNOSTICS



6648



4003-IK



6004-27

Ref #	Product Name	Description	Qty Per Box
6512	Tear Flo Test Strips	Sterile strip	100

Ref #	Product Name	Description	Qty Per Box
6625	SOFT PLUG Punctal Plug Gauge	0.5mm and 0.6mm tips	1
6627	SOFT PLUG Punctal Plug Gauge	0.7mm and 0.8mm tips	1
6630	SOFT PLUG Punctal Plug Gauge Set	Includes both instruments and sterilization tray	1 set

Ref #	Product Name	Description	Qty Per Box
6643	Straight Jewelers Forceps	Straight #3	1
6647	Curved Jewelers Forceps	Curved #7	1
6648	Grooved Forceps	For the insertion of Extended Duration & Collagen Plugs	1
6640	Castroviejo Lacrimal Dilator	Double End	1

Ref #	Product Name	Description	Qty Per Box
4003-IK	Lacrimal Irrigation Kit	One 3mL syringe and one 25g x 1 1/8" lacrimal cannula, curved, open end	10
6001	Lacrimal Intubation Set	23g	3
6004	Lacrimal Intubation Set with Retrieval Device	23g	3
6004-27	Lacrimal Intubation Kit	27g	3

**FITOVER SUNGLASSES**

- Comfortable fit • Lightweight frame • Polycarbonate lenses
- Provides 48% more protection from sunlight than ordinary sunglasses
- 100% UVA/UVB protection

Ref #	Description
OM8100	OASIS Cataract Glasses



# MARKETING MATERIALS

OASIS® offers educational materials in the form of brochures, displays, posters, and videos for use in your practice and to distribute to your patients.

To view and download digital versions of all resources, go to Practice & Patient Materials at [oasismedical.com](https://oasismedical.com)

Ref #	Product Name		Ref #	Product Name	
LIT-USDE-CAT	Dry Eye Catalog		LIT-OTRX-W	Oasis TEARS Doctor Recommendation Pad, with OASIS Contact Information	
6544C	Oasis TEARS Brochure		LIT-OTRX-NB	Oasis TEARS Doctor Recommendation Pad, without OASIS Contact Information	
LIT-PP-PB	Punctal Plug Brochure		LIT-DES-WC	Dry Eye Symptoms Wall Chart	
LIT-DEP-PB (English) LIT-DEP-PBS (Spanish) LIT-DEP-PBC (Trad. Chinese)	Dry Eye Products Patient Brochure		LIT-WCDE	Punctal Plug Wall Chart	
LIT-OT-POP	Oasis TEARS Point-of-Purchase Display		LIT-SRG-CAT	Surgical Catalog	

# ORDERING INFORMATION

Orders can be placed 24 hours a day via our website, fax, or the phone message center.

CUSTOMER SERVICE HOURS  
7:00 AM - 4:30 PM (PST),  
Monday - Friday, Excluding holidays.

USA: 844.820.8940  
800.631.7210 FAX

PAYMENT TERMS: NET 30 DAYS  
SHIPPING: FOB GLENDORA, CALIFORNIA  
Insurance and shipping charges added to invoice.

INTERNATIONAL: 909.305.5400  
909.305.9987 FAX  
international@oasismedical.com

WEB (US ONLY): oasismedical.com

## RETURN MERCHANDISE AUTHORIZATION (RMA)

Unopened items returned for credit must be accompanied by an RGA (return goods authorization number) and the reason for the return. An RMA can be requested through customer service.

Allowance Schedule for acceptable returns	
Sellable merchandise returned in factory condition within 60 days	Full Credit
Sellable merchandise returned in factory condition within 60-90 days	Cost less 40%
Sellable merchandise returned in factory condition 90 days to 1 year	Cost less 60%
Merchandise returned one year after invoice date	No Credit
Merchandise unsuitable for resale	No Credit
Merchandise defective at time of receipt by customer	Full Credit
Merchandise shipped in error	Full Credit

Merchandise that will not be accepted:

- “Special Order” or “Custom Products”
- Merchandise not in standard OASIS® packaging
- Opened products
- Discontinued products

**NOTE:** Customer must prepay all freight charges on stock returns except for defective material or merchandise shipped in error.

## DOMESTIC SHIPPING POLICY

Shipments from OASIS® are FedEx only. Choices are Ground, 3-Day Select, 2-Day, Priority Overnight (by 10:30am) or Standard Overnight (by 4:30pm). Shipping costs will be added when order is placed. Customer's FedEx or UPS account number may be used if provided to Customer Service at time order is placed. We cannot ship to PO boxes. We cannot be responsible for delays in transit. In-stock product orders received before 2pm PST Monday-Friday, excluding holidays, will usually ship on the same business day. Prepayment orders will ship once payment is received. Custom orders will require additional shipment times and will ship when the product is available.

## WEBSITE ORDERS








Visit [oasismedical.com](http://oasismedical.com) to see terms of use, privacy policy, and returns authorization by web.






# STERILIZATION METHOD

Products are sterilized by ethylene oxide, gamma radiation, electron beam, or steam according to EN 556 (European) guidelines and ANSI/AAMI/ISO 11135, 11137 or 17665 standards for medical device sterilization as applicable, to a sterility assurance level (SAL) of 10<sup>-6</sup>.








## PRODUCT LABELING

OASIS® uses internationally recognized symbols on its product labeling.

	European Union CE Mark and notified body ID number
	Consult instructions for use.
<b>Rx Label</b>	Physician use only
	Do not reuse, single use
<b>LOT</b> LSmmyyA	Lot or batch code
<b>MD</b>	Medical Device
 yyyy-mm-dd	Use by. Placed next to Expiration Date – year/month
<b>REF</b> [Part No.]	Reference Catalog Number (Numbers/Letter represent part number i.e. 6612D)
<b>EC</b> <b>REP</b>	European Authorized Representative
	Manufacturer
<b>UDI</b>	UDI
	Patient Information Website
	Contains biological material of animal origin
<b>CH</b> <b>REP</b>	Swiss Authorized Representative

	Do not resterilize
	Do not use if package is damaged
	No Latex
	Keep dry
	Temperature limit

### METHODS OF STERILIZATION

	Gamma or E-beam Radiation, Single Sterile Barrier System
	Gamma or E-beam Radiation, Double Sterile Barrier System
	Gamma or E-beam Radiation, Single Sterile Barrier System with Protective Packaging Inside
	Gamma or E-beam Radiation, Single Sterile Barrier System with Protective Packaging Outside
	Ethylene Oxide, Single Sterile Barrier System
	Ethylene Oxide, Double Sterile Barrier System
	Steam or Dry Heat, Single Sterile Barrier System



Donawa Lifescience Consulting Srl  
Piazza Albania 10  
00153 Rome, Italy



MedEnvoy Switzerland  
Gotthardstrasse 28 6302 Zug  
Switzerland

LIT-USDE-CAT Rev15 04-2025

**OASIS®**   
2035 E Financial Way  
Glendora, CA 91741